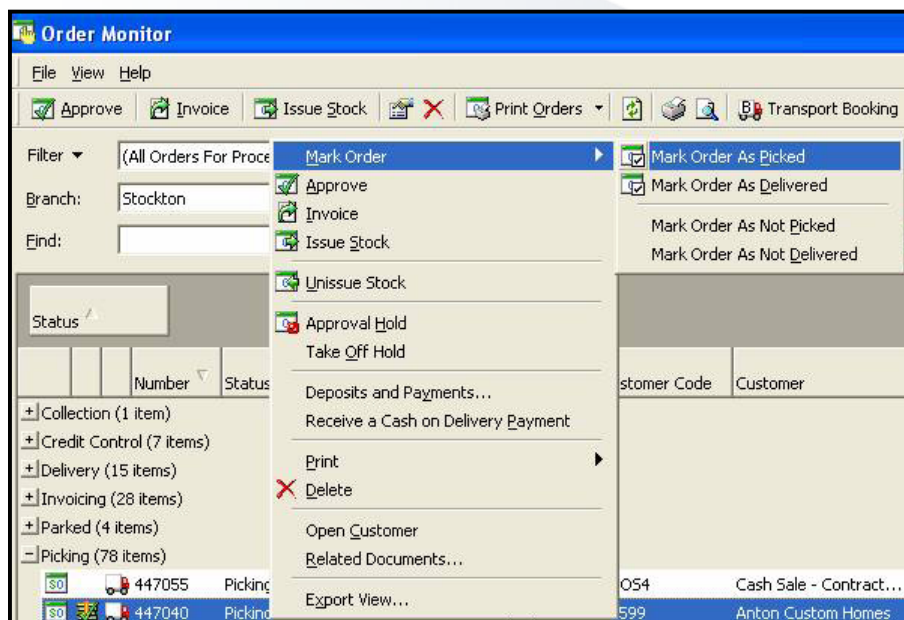


## Dispatch and Delivery

bisTrack's built-in dispatch & delivery functions are amongst the most sophisticated available for building materials suppliers. bisTrack works the way your business flows to simplify the task of planning deliveries, offering the following powerful benefits:

- **Integrated, real-time order tracking system.** Put away your clip boards and be confident that you have the most up-to-date information before you pick and deliver orders.
- **Save time.** Quickly search and sort sales orders by delivery area. Just drag and drop your orders to create scheduled Journey Manifests to provide to drivers and outside transport companies.
- **Respond quickly to last minute changes.** Get instant notification of change orders and easily re-arrange delivery plans.
- **Reduce delivery and invoicing errors.** Manage deliveries electronically to reduce paper-based errors. Produce picking tickets at the time of picking, ensuring order changes are accounted for.
- **Make more efficient use of vehicles and drivers.** Easily sequence best drop orders, and provide notes, maps and driving directions for the driver.
- **Improve customer satisfaction and loyalty.** Deliver what the customer wanted, when they need it.

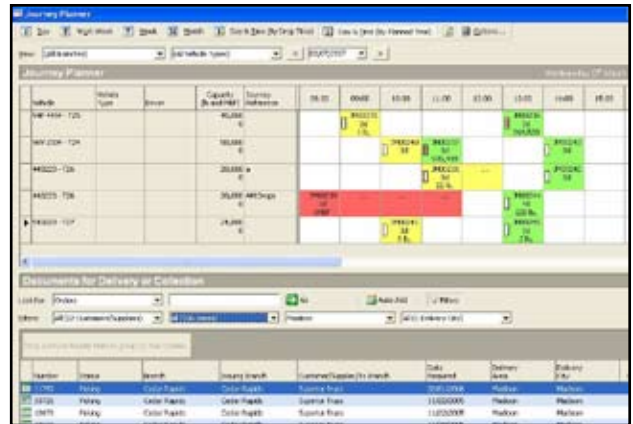


Track an order from creation through to delivery, printing picking tickets, delivery notices and invoices when the previous stage is complete to avoid missing change orders, substitutions and returns.

## Delivery Planning and Scheduling

Using Windows® drag-and-drop technology, bisTrack simplifies your dispatching staff's daily task of planning and scheduling deliveries. Here's how:

- **Sort delivery tickets.** With a few clicks, gather together delivery tickets on the screen sorted by date and delivery area/city.
- **Quickly review order status.** See the status of these orders, and which are ready for delivery.
- **Pick deliveries for each vehicle.** Pick from the list of delivery notes on the screen and drop them onto the relevant Journey Manifest – the list of deliveries to be made on a particular journey of a designated vehicle and its driver.
- **Track weight and volume.** Watch as bisTrack displays the cumulative weight and warns if the vehicle's maximum capacity is exceeded. Total volume can also be displayed, to facilitate safe transport of lumber and wood products.
- **Arrange drop order.** Drag-and-drop to rearrange the deliveries to reflect urgency or best drop order.
- **Pick-up en route.** Allocate customer collections and inter-branch transfers to the journey, as required.
- **Be notified and react to last minute changes.** If the required date is amended on a sales order, bisTrack's Instant Messaging notifies the delivery manager, preventing deliveries being made on the wrong date. To re-assign a delivery, just drag from one journey and drop on another.



Quickly see the status of your orders. Then drag-and-drop orders ready for delivery onto the journey planner. Print detailed, sequenced journey manifests and delivery notices for each driver, with maps and directions.



### Journey Manifests

Once the journey details are finalized, simply print out a Journey Manifest for each vehicle, whether using your own drivers or an outside transport company, giving the driver the following details:

- **Drop sequence and delivery tickets.** All deliveries listed in the pre-arranged drop sequence, followed by all the delivery tickets in the same order.
- **Customer and order information.** Information on the Journey Manifest can match item labels applied during picking, and can include:
  - Customer name
  - Delivery address
  - Customer reference (e.g. job number)
  - Products to be delivered
- **Maps and driving directions.** Integrate bisTrack with MS MapPoint or other popular internet mapping tools, including a map and directions for the driver in the Journey Manifest.

### Integration throughout bisTrack

When integrated with bisTrack Mobile Delivery, update order status in real time as delivered:

- Increase efficiency with GPS integration allowing you real time access to vehicle location.



**Progressive Solutions has helped lumber and building material dealers and distributors from around the world improve their processes and their bottom line.**

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